

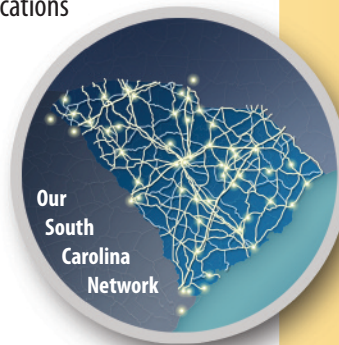
# Spirit Business Elite Services

Voice. Data. Internet.

Spirit has expanded the reach of our MPLS network and can now offer high-speed Ethernet services to businesses in South Carolina with a cost-effective way to connect to customers and vendors. Ethernet is the most successful and widely developed technology in use today providing businesses fast, reliable network connectivity for voice, data and Internet.

Spirit's service is a dedicated connection that uses our private network to ensure maximum access to your vital services. It is ideal for critical business communications with voice, data and Internet connectivity.

Spirit's service provides fast downloads and uploads, more reliability, scalability and security than DSL or Cable modems. Speeds using Ethernet are constant and provide greater broadband connectivity for transferring data, and access to websites important to a company's successful operation.



The service is simple to use and deploy. Most customers already use Ethernet on their local area network and Spirit's Business Elite Services take advantage of that technology to provide a seamless connection for multiple services.

- **Dedicated connection for uninterrupted voice and Internet service**
- **Highly scalable, bandwidth can be increased**
- **Ethernet can reduce the cost of equipment setup and operation**
- **Symmetrical broadband reduces upload and download time**
- **Fully 911 compliant**

*Service available based on qualification of customer site*

## Spirit Business Elite Converged

Our converged service interconnects with existing PBX or Key system. It provides more bandwidth at a lower cost per-Mbps with a single connection for voice, data and Internet services. The converged service gives businesses an effective means of controlling costs while taking advantage of simplicity of service and adding additional bandwidth. Available using analog lines, PRIs and trunks.



## Spirit Business Elite Hosted

Provides a replacement for PBX or Key Systems and eliminates the cost of maintaining equipment. Service includes state of the art features and easy support for mobile, remote and home users. Our hosted service gives businesses greater choice in productivity across multiple departments or locations. Features can be customized and controlled to fit any business need. Businesses will benefit when Spirit upgrades its offering to include next-generation VoIP services.

### Improve Business Access

Improve your staff's availability and responsiveness to your customers with applications like Spirit Assistant and Spirit Anywhere, providing one number to reach them at any time.

### Reduce Costs and Expenses

One of the challenges businesses face today is making all of their communications services work together. Our service allows you to avoid the expense of buying, leasing and maintaining a system on site. Your voice services and data use the same network connection for additional savings and efficiency.

### Gain Mobility

Your sales staff and remote office employees can have one number no matter what the service. Calls can be answered at the office, on a cell, or at home.

### Increase Functionality

Provide your staff with online enterprise directories, web portals and toolbars on their desktop to manage their calls. Feature-rich, high-definition phones improve call clarity and experience for your staff and your customers.

## Got Multiple Locations?

Our solutions allow you to create point-to-point and multi-point to multi-point connections and tie all of your locations together over a secure Multi-protocol Label Switching (MPLS) network.

- Quality of Service (QoS)
- Class of Service (CoS)
- Connections from 1.5Mbps to 10Gb
- Virtual Private Routed Network (VPRN)
- Virtual Private LAN Service (VPLS)
- Network Design
- 24-hour monitoring
- Ethernet



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**800.411.8157**  
[www.spiritcom.com](http://www.spiritcom.com)

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	BUSINESS ELITE CONVERGED			BUSINESS ELITE HOSTED			INCLUDED IN ALL HOSTED PACKAGES:
	3 x 3	5 x 5	10 x 10	3 x 5	5 x 10	10 x 20	
INTERNET	3Mb	5Mb	10Mb	3Mb	5Mb	10Mb	<b>GROUP SERVICES</b> Account Codes Call Park Music On Hold Authorization Codes Call Pickup Voice Messaging Group Auto Attendant Hunt Group  <b>USER SERVICES</b> Alternate Numbers Call Notify Outlook Integration Anonymous Call Rejection Call Return Push to Talk Authentication Call Transfer Remote Office Automatic Hold/Retrieve Call Waiting Selective Call Acceptance Basic Call Logs CommPilot Express Selective Call Rejection BroadWorks Receptionist - Enterprise Directed Call Pickup Sequential Ring Busy Lamp Field Diversion Inhibitor Shared Call Appearance Call Forwarding Always Do Not Disturb Simultaneous Ring Personal Call Forwarding Busy External Calling Line ID Delivery Speed Dial 100 Call Forwarding No Answer Flash Call Hold Speed Dial 8 Call Forwarding Selective Internal Calling Line ID Delivery Spirit Assistant - Enterprise Calling Line ID Blocking Override Last Number Redial Three-Way Call Calling Line ID Delivery Blocking Multiple Call Arrangement Voice Messaging User Calling Name Retrieval N-Way Call
VOICE LINES	3	5	10	5	10	20	
LONG DISTANCE	200 Min. Per Line	200 Min. Per Line	200 Min. Per Line	200 Min. Per Line	200 Min. Per Line	200 Min. Per Line	
LATA-WIDE CALLING	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	
CONFERENCING	1 Seat	1 Seat with 500 Minutes	1 Seat with 1000 Minutes	1 Seat	1 Seat with 500 Minutes	1 Seat with 1000 Minutes	
PERFORMANCE MONITOR	YES	YES	YES	YES	YES	YES	
EQUIPMENT				YES	YES	YES	
VOICE MAIL, UNIFIED AND FAX MESSAGING				YES	YES	YES	
SPIRIT ANYWHERE				YES	YES	YES	
AUTO ATTENDANT				1	1	1	
ADDITIONAL SERVICES	VOICE LINES NETWORK EQUIPMENT CALL RECORDING DOMAIN NAME REGISTRATION WEB HOSTING E-MAIL HOSTING SPAM AND VIRUS PROTECTION			SEATS WITH ALL FEATURES SOFT ATTENDANT CONSOLE EQUIPMENT PHONE SETS CALL CENTER SEATS CALL RECORDING DOMAIN NAME REGISTRATION WEB HOSTING E-MAIL HOSTING SPAM AND VIRUS PROTECTION			



We have built our business, and our reputation, on trust and mutual respect. We believe our customers come first, just like our owners who started helping businesses communicate more than 100 years ago.

Many businesses are looking for ways to get more from the money they spend on their telephone, data and Internet services. We've helped companies like yours do just that. We may be able to increase your capacity while lowering your costs.

Learn more about the significant savings at: [www.spiritcom.com](http://www.spiritcom.com).



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