



Dear Valued Customer:

Let us start out by welcoming you to Spirit Communications! We are sending this letter to you to discuss what changes you can expect in your billing and how they will differ from your SCANA Communications invoice.

Invoice will have a new look and feel

A. Logo will be different:



B. Account Number was (old account number) and will now be (new account number)

C. Remittance Address will now be:

Spirit Communications
P.O. Box 603030
Charlotte, N.C. 28260-3223

D. Product names may be slightly different. For example, if you received two invoices a product may have been identified on one invoice as (2) Fiber Strands and Dark Fiber (2) on another. Product names will be unified across all invoices.

E. The first page of the invoice will contain important information, such as, Account Number, Invoice Number, Due Date, Previous Balance, Payments Received, Balance Forward, Summary of Changes by Product Category, Total Current Charges and Total Amount Due. Details supporting these charges will be on the following page.

Invoice Information	
Invoice Date:	02/01/15
Account Number:	5115243
Invoice Number:	707628
Due Date:	02/28/15
Total Due:	\$364.55
Summary of Charges	
Previous Balance:	728.79
Total Payments Received Through 02/01/15:	728.79 CR
Balance Forward:	0.00
Total Internet Services:	361.00
Total Usage:	3.51
Local Tax:	0.04
Total Current Charges:	364.55
Total Amount Due by 02/28/15	364.55

For any questions or concerns please contact Spirit Communications at 1-800-686-7671. This number is printed at the bottom of the first page of every invoice.

- A. Press 1 for Credit Card Payments
- B. Press 2 for Service Interruptions or Technical Difficulties
- C. Press 3 for Billing Inquiries
- D. Press 4 for Service Changes or Updates